Earn BISSELL Rewards!
Register your product today!
See details on page 2

AUTO-MATE™
USER’S GUIDE
47R5/35V4 SERIES

2 Thank You
2 Product Registration
3 Safety Instructions
4 Product View
4-5 Operations
5-6 Maintenance and Care
6 Troubleshooting
7 Replacement Parts
7 Consumer Services
8 Warranty
Thanks for buying a BISSELL Auto-Mate® Corded Hand Vacuum

We’re glad you purchased a Auto-Mate corded hand vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL hand vacuum is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you’ll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL hand vacuum.

Thanks again, from all of us at BISSELL.

Mark J. Bissell
Chairman, President & CEO

Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You’ll receive:

BISSELL Rewards Points
Automatically earn points for discounts and free shipping on future purchases.

Faster Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts
We’ll contact you with any important product maintenance reminders and alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.bissell.com/registration now!
IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR HAND VACUUM.

⚠️ WARNING: To reduce the risk of fire, electric shock, or injury:

- Do not leave hand vacuum cleaner unattended when it is plugged in.
- Unplug from outlet when not in use and before servicing.
- Unplug before attaching the nozzles.
- Do not use on wet surfaces. Do not expose to rain. Store indoors.
- Do not allow children to operate vacuum cleaner or use as a toy.
- Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user's guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle hand vacuum cleaner or plug with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before plugging or unplugging vacuum cleaner.
- Use extra care when cleaning stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not use hand vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Use only on dry surfaces.
- Always connect a properly grounded outlet; see grounding instructions.
- Do not use an extension cord with this product.

SAVE THESE INSTRUCTIONS.

GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.

⚠️ WARNING: Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren’t sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

This model is for household use only.
Operations

Power switch

The power switch is located on the end of the curved handle.
To turn hand vacuum ON (I), press up.
To turn hand vacuum OFF (O), press down.

Cleaning with flexible rubber contour nozzle

The Auto-Mate comes with the rubber contour nozzle already attached. This attachment is great for vacuuming up pet hair, grabbing debris from sides and backs of car seats, and many other uses.

Cleaning with hose attachment and tools

1. Turn hand vacuum OFF (O).
2. Remove flexible rubber nozzle by pressing down on round nozzle release button.
3. Replace with hose adapter nozzle by lining up the bottom of nozzle to the bottom of the dirt container. Pivot upwards to snap into place.
4. Make sure the nozzle has snapped securely into place before using.
Operations

5. Attach the flexible hose to the hose adapter nozzle. Choose the tool appropriate for your cleaning job and attach to the end of the hose.

Emptying the dirt container

Empty the dirt container after each use. A full dirt container may reduce suction or performance of vacuum.

1. Turn hand vacuum OFF (O)
2. Unplug hand vacuum from electrical outlet.
3. Press dirt container release latch down to disconnect dirt container and filter assembly from the unit.
4. Remove filter by grasping tabs on both sides of filter frame and pulling away from the dirt container. For best results, periodically tap filter assembly against trash can to remove dirt that has collected on the screen and filter.
5. Empty dirt into trash can.
6. Replace filter assembly by aligning side labeled “TOP” into top of dirt container. Grasp filter tabs and press firmly to ensure filter assembly is secure in dirt container.
   NOTE: Make sure side of filter assembly labeled "TOP" faces outward when inserting filter assembly into dirt container.
7. Reattach dirt container to unit by aligning bottom of dirt container to bottom of unit. Pivot upwards and snap into place. Use one hand to hold the unit and use the other hand to clip the dirt container securely in place.

Cleaning the filter and screen

1. Turn hand vacuum OFF (O).
2. Unplug hand vacuum from electrical outlet.
3. Press dirt container release latch down to disconnect dirt container and filter assembly from the unit.
4. Remove filter by grasping tabs on both sides of filter frame and pulling away from the dirt container.
5. Separate filter assembly by grasping tabs on both sides of assembly and pull. For best results, periodically tap filter and screen against trash can to remove dirt that has collected on the screen and filter.

ATTENTION:
For best performance, dirt container and filter assembly should be cleaned after every use.
Maintenance and care

6. Reconnect filter and screen by aligning rectangular tab on filter with insert on screen. Press together to ensure assembly is secure.

7. See page 5 to reattach dirt container.
   NOTE: Dirt container and screen may be rinsed with cold water. Ensure both are dry before reinserting. Do not wash or rinse pleated filter.

Storage/Cord wrap system

A wrap is always attached to the cord for quick and easy storage.

1. To store the unit, turn hand vacuum OFF (O).
2. Unplug hand vacuum from electrical outlet.
3. Bundle cord, using wrap that is located on cord, to store.

Nozzle and tools Maintenance

Keep nozzle and tools clean and free of debris by wiping nozzle and tools clean with damp cloth

Troubleshooting

Hand vacuum won’t turn on
Possible causes
  1. Power cord not plugged in
  2. Blown fuse/tripped breaker in home

Remedies
  1. Check electrical plug
  2. Check/replace fuse or reset breaker

Hand Vacuum won’t pick up or low suction
Possible causes
  1. Dirt container not installed properly
  2. Dirt container is full
  3. Filter or screen is dirty
  4. Nozzle or hose is clogged with debris

Remedies
  1. Check assembly of dirt container making sure it is securely in place
  2. Empty dirt container and reattach
  3. See instructions above. Replace filter if needed
  4. Remove hose and tool and remove debris

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.
## Replacement parts

<table>
<thead>
<tr>
<th>Item</th>
<th>Part No.</th>
<th>Part Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>97D5</td>
<td>Filter Assembly</td>
</tr>
<tr>
<td>2</td>
<td>203-1454</td>
<td>Flexible Rubber Contour Nozzle</td>
</tr>
<tr>
<td>3</td>
<td>203-1458</td>
<td>Flex Hose</td>
</tr>
<tr>
<td>4</td>
<td>203-1456</td>
<td>Crevice Tool</td>
</tr>
<tr>
<td>5</td>
<td>203-1455</td>
<td>Wide Mouth Tool</td>
</tr>
<tr>
<td>6</td>
<td>203-1457</td>
<td>Hose Adapter Nozzle</td>
</tr>
</tbody>
</table>

### BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

**BISSELL Consumer Services**

1-800-237-7691  
Monday - Friday  8 a.m. — 10 p.m. ET  
Saturday       9 a.m. — 8 p.m. ET  
Or write:  
BISSELL Homecare, Inc.  
PO Box 3606  
Grand Rapids  MI 49501  
ATTN: Consumer Services

Or visit the BISSELL website - [www.bissell.com](http://www.bissell.com)

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: ___________________

Please record your Purchase Date: ___________________

**NOTE:** Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 8 for details.
Warranty - BISSELL Auto-Mate™ Corded Hand Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited One Year Warranty
Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL’s option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.
See information below on "If your BISSELL product should require service".
This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User’s Guide is not covered.

If your BISSELL product should require service:
Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.
If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com
Use the “Customer Support” tab.

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. - 10 p.m. ET
Saturday 9 a.m. - 8 p.m. ET

Or Write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Services
BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL’S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.
Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.