IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.
Always connect to a polarized outlet (one slot is wider than the other). Unplug from outlet when not in use and before conducting maintenance. When using an electrical appliance, basic precautions should be observed, including the following:

⚠️ WARNING
TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:
» Do not leave vacuum cleaner when it is plugged in. Unplug from outlet when not in use and before servicing.
» Do not use outdoors or on wet surfaces.
» Do not allow to be used as a toy. Close attention is necessary when used by or near children.
» Do not use for any purpose other than described in this user guide. Use only manufacturer’s recommended attachments.
» Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
» Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
» Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
» Do not handle plug or vacuum cleaner with wet hands.
» Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
» Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
» Turn OFF all controls before plugging or unplugging vacuum cleaner.
» Use extra care when cleaning on stairs.
» Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
» Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
» Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
» Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
» Do not use without filters in place.
» Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
» Use only on dry, indoor surfaces.
» Keep appliance on a level surface.
» Do not carry the vacuum cleaner while it is running.
» Unplug before connecting or disconnecting the TurboBrush® Tool.

THIS APPLIANCE HAS A POLARIZED PLUG
To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

SAVE THESE INSTRUCTIONS FOR FUTURE USE
This model is for household use only.
Thanks for buying a BISSELL® vacuum!

We love to clean and we’re excited to share one of our innovative products with you. We want your vacuum to work like new for the years to come, so this guide has tips on how to use, maintain and, if there’s a problem, troubleshoot.

Your vacuum needs a little assembly before getting to work, so flip to the “Assembly” section and let’s get started!

What’s In The Box?

NOTE: Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the “Carton Contents” list located on the carton top flap.

| Upper Handle | Hose | Lower Cord Wrap | Combination Dusting/Upholstery Tool | Base Unit | Extension Wand | Crevice Tool | TurboBrush® Tool |

Safety Instructions...........2 \hspace{2cm} Troubleshooting...........10
Product View.................4 \hspace{2cm} Warranty.................11
Assembly ..................5 \hspace{2cm} Service....................11
Operations ..................6 \hspace{2cm} Contact Information ........11
Maintenance & Care .......7-9 \hspace{2cm} Product Registration........12
Product View

Cord Release and Storage

Twist Cord Release down to quickly remove cord

1 Handle
2 TurboBrush® Tool (select models)
3 Crevice Tool (stored inside Extension Wand)
4 Tank Release Button
5 Stretch Hose
6 Carry Handle
7 Filter
8 Extension Wand
9 Power Cord
10 Bottom-Empty Dirt Bin
11 Height Adjustment Knob
12 Combination Dusting/Upholstery Tool
13 Lower Hose
14 ON/OFF Pedal
15 Recline Pedal
WARNING
Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

1. Insert Handle into vacuum base until you hear a “click”.

2. Push Lower Cord Wrap in, aligning two tabs, then turn clockwise (down) to lock into place.

3. Push hose end into vacuum base until you hear a “click”.

4. Wrap the hose up and around, then slide end into vacuum base.

5. Store TurboBrush® Tool on front in holder.
   Store Crevice Tool inside Extension Wand and store Extension Wand on side of vacuum.
   Store the Combination Dusting/Upholstery Tool on opposite side.

NOTICE
Brush Roll continues to turn while product is turned ON and handle is in upright position. To avoid damage to carpet, rugs, furniture and flooring, avoid tipping vacuum or setting it on furniture, fringed area rugs, or carpeted stairs during tool use.

NOTICE
With Brush Roll ON, do not allow cleaner to sit in one location for an extended period of time, as damage to floor can result.
Installing the Febreze Filter

*Select models.

⚠️ **WARNING**

Before using your vacuum, make sure that the Dirt Tank is in locked position and that the filter is in place. DO NOT operate your vacuum without the filter.

1. Press top of Dirt Tank to release it from the vacuum base.
2. To access the filter, twist the top of tank counterclockwise to unlock and reveal filter.
3. Replace standard yellow foam filter with Febreze black foam filter to freshen as you vacuum.

**NOTE:** Your vacuum comes with a standard foam filter (yellow) located in the top of of the Dirt Tank. A separate Febreze foam filter (black) may also be packed in the box. Both are washable. Over time, the Febreze filter will begin to lose scent after use and washing.

---

**Power ON & Settings**

1. **Bare Floor Setting** - For bare floors or low pile carpet.

Turn the dial on the foot of the vacuum to desired setting. If dial is difficult to turn, tilt vacuum back.

2. **High Carpet Setting** - For high pile and most shag carpet.

Press down once on the red ON/OFF Pedal located on the lower back of the vacuum to turn ON. Press down again to turn OFF.

---

**Above Floor Cleaning**

1. Pull hose up and out of vacuum base to attach your desired tool.

2. For extended reach, attach the Extension Wand to the hose first and then your desired tool.
Emptying the Dirt Tank

WARNING
To reduce the risk of electrical shock, turn Power Switch OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

1. Empty once tank is full.
2. Press the release button at the top of the Dirt Tank to remove it from the vacuum.
3. Hold Dirt Tank over a trash container and press lid release button to empty. Close lid and return tank to vacuum base.

Cleaning the Tank & Cyclone

1. Remove the Dirt Tank and twist its top counter-clockwise to unlock and pull up to separate.
2. Grab the top of the Cyclone assembly to remove. Clean with warm water and mild detergent. Wipe inside of tank with a damp cloth. Do not reassemble until completely dry.
3. Align tabs on Cyclone assembly with tank to replace.
4. Place the top back on the Dirt Tank by aligning the tab, then twist clockwise to lock.
5. Return the fully assembled tank to the vacuum base and press firmly until you hear a “click”.

NOTE: Let parts dry completely before returning them to vacuum for use.
Cleaning the Filter

1. Press Tank Release Button and remove Dirt Tank.

2. To access filter, turn top of tank counter-clockwise and pull up to separate.

3. Remove foam filter. Hand wash in warm water; mild detergent may be used if desired. Rinse well and air dry thoroughly. Replace filter if necessary.

4. Make sure the filter is completely dry before placing it back into the tank top.

5. Return the tank's top, aligning tabs and twisting clockwise to lock.

6. Return tank, pressing firmly until you hear a "click".

**WARNING**

Do not operate vacuum with damp or wet filters, as well as without filters or the Dirt Tank in place. Allow components to dry before reassembling the Dirt Tank.
Maintaining the Brush & Belt

In Step 1 and 5, you will need a Phillips-head screwdriver.

1. Unplug vacuum, turn over and unscrew 5 silver Phillips-head screws and remove bottom cover.

2. Pull Brush Roll straight out and slide belt off.

3. Inspect Brush Roll by placing it on its end and spinning. It should spin freely, multiple times by one flick. If it doesn’t, replace Brush Roll. Inspect belt, replace if it appears damaged.

4. Place belt back on motor gear. Pull belt over the Brush Roll and place back in. Position the Brush Roll end opposite of the belt to line up with tab. The end closest to the belt will slide in the tab without needing any rotation.

5. Reattach bottom replacing the 5 screws. Spin the brush by hand one revolution to self-center the belt.
<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible causes</th>
<th>Remedies</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Brush Roll doesn’t rotate</strong></td>
<td>Belt is broken or stretched.</td>
<td>Follow maintenance instructions on checking brush and belt (page 9).</td>
</tr>
<tr>
<td></td>
<td>Brush Roll has lodged debris or other entanglements, keeping the brush from rotating.</td>
<td>Check the Brush Roll and remove debris, also check the belt for any breaks or tears and replace if necessary.</td>
</tr>
<tr>
<td><strong>Vacuum won’t pick up dirt</strong></td>
<td>Filter is dirty.</td>
<td>Remove and rinse pre-motor filter, allowing enough time for them to dry completely before reinserting.</td>
</tr>
<tr>
<td></td>
<td>The main hose is not connected.</td>
<td>Locate the hose and reconnect by pushing the hose connection to secure the latch and secure the other end of the hose into the vacuum base.</td>
</tr>
<tr>
<td></td>
<td>There is a crack or hole in the main hose.</td>
<td>If there is a crack or hole, order a new hose from BISSELL.com/parts.</td>
</tr>
<tr>
<td></td>
<td>Brush Roll is not turning.</td>
<td>Remove brush and clean brush &amp; brush ends, see page 9.</td>
</tr>
<tr>
<td></td>
<td>There is a clog in the vacuum.</td>
<td>Check for debris build-up or clogs in the inner tank, hose and foot/lower hose; see online video for more help.</td>
</tr>
<tr>
<td></td>
<td>The Dirt Tank is not seated correctly.</td>
<td>Press the Tank Release Button to release the Dirt Tank and reseat properly.</td>
</tr>
<tr>
<td><strong>Dirt is escaping from the vacuum</strong></td>
<td>The Dirt Tank is full.</td>
<td>Empty the Dirt Tank.</td>
</tr>
<tr>
<td></td>
<td>Filters are missing.</td>
<td>Check to see if the filter is in place.</td>
</tr>
<tr>
<td></td>
<td>The Dirt Tank is not seated properly.</td>
<td>Press the Tank Release Button and remove the Dirt Tank, then return it inserting the bottom first and pivoting the tank towards the vacuum until it “clicks” into place.</td>
</tr>
<tr>
<td><strong>Vacuum is hard to push</strong></td>
<td>Incorrect height adjustment.</td>
<td>Adjust knob to higher setting.</td>
</tr>
</tbody>
</table>
Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail or telephone as described below.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this warranty. Any personal data will be handled pursuant to BISSELL’s Privacy Policy, which can be found online at www.BISSELL.com/privacy-policy.

Limited Two Year Warranty

Subject to the *Exceptions and Exclusions from the Terms of the Limited Warranty, upon receipt of the product BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL’s option, free of charge from the date of purchase by the original purchaser, for two years, any defective or malfunctioning part.

See information below on “If your BISSELL product should require service”.

This warranty applies to product used for personal, and not commercial or rental, service. This warranty does not apply to fans or routine maintenance components such as filters, belts or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide is not covered. This warranty will only be valid if the product is used in the same country in which it was sold.

BISSELL is not liable for incidental or consequential damages of any nature associated with the use of this product. BISSELL’s liability will not exceed the purchase price of the product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*Exceptions and Exclusions from the Terms of the Limited Warranty

This warranty is exclusive and in lieu of any other warranties, either oral or written. Any implied warranties, which may arise by operation of law, including the implied warranties of merchantability and fitness for a particular purpose, are limited to the two-year duration from the date of purchase as described above.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

If your BISSELL* product should require service:

Contact BISSELL Consumer Care if you need information about repairs or replacement parts, or if you have questions about your warranty.

Website:
www.BISSELL.com/support

E-mail:
www.BISSELL.com/email-us

Call:
BISSELL Consumer Care
1-800-237-7691
Monday – Friday: 8am - 10pm ET
Saturday: 9am - 8pm ET
Sunday: 10am - 7pm ET
Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.

You’ll receive:

**BISSELL Rewards Points**
Automatically earn points for discounts and free shipping on future purchases.

**Faster Service**
Supplying your information now saves you time should you need to contact us with questions regarding your product.

**Product Support Reminders and Alerts**
We’ll contact you with any important product maintenance reminders and alerts.

**Special Promotions**
Optional: Register your email to receive notice of offers, contests, cleaning tips, and more!

Visit www.BISSELL.com/registration!

Visit the BISSELL website: www.BISSELL.com
When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: ___________________
Please record your Purchase Date: ___________________

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty page for details.

Parts & Supplies
For Parts and Supplies, go to www.BISSELL.com and enter your model number in the search field.

Love your BISSELL® product?
Don’t keep it a secret.
Let us, and millions of others, know what you think!
Leave your star-rating on BISSELL.com

www.BISSELL.com